

You've Heard of - Deal or NoDeal

How About - Real or NotReal

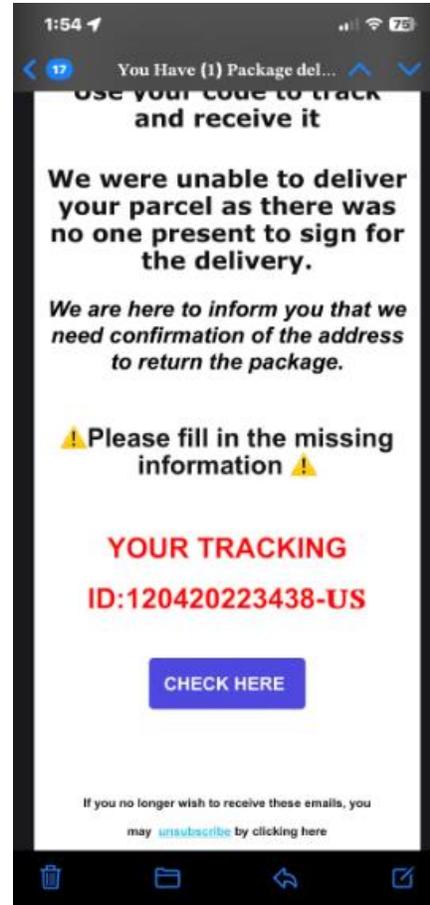
Real or Not Real is a game where YOU vote on whether the email sent is a spam/scam email or not

Let's see how many you can guess correctly while learning how to identify and cross-check questionable emails

Remember This About Emails

1. They can't harm you unless you ACTIVATE them.
 1. To ACTIVATE them – you need to click a LINK within the email.
 2. If you are just reading the email (you've opened it in your email software) – it will not harm you.
 3. Once you determine this is a malicious email – then DELETE it. Just get rid of it before you accidentally ACTIVATE it.
4. So LOOKING is still safe; Clicking inside an email could prove disastrous for you.
5. Emails with attachments can be just as bad. Never open an attachment until you are sure of the sender AND you are running anti-virus software. This is not AND/OR. It's AND / AND – you are sure of the sender AND you're running anti-virus.
6. The examples following are good for all devices you read your email on.

The FedEx Email



How could you verify this email?

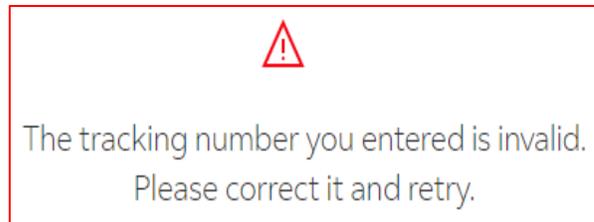
1. Go to your web browser and bring up the real FedEx website <https://www.fedex.com/en-us/home.html> and enter the tracking number: 120420223438-US
2. Select "Reply" in your email app to see who "really" sent it.

REAL or NOT REAL ?????

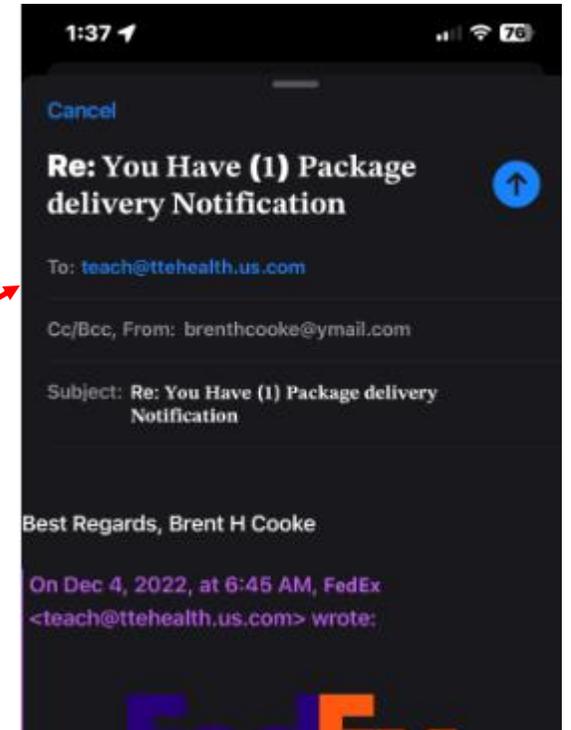
The FedEx Email



1. DO NOT "Click Here". It could take you to a malicious website. Full of viruses.
2. Call up the FedEx Website & enter the tracking nbr



3. Email "Reply"
 1. teach@ttehealth.us.com doesn't look like FedEx to me.



NOT REAL – Delete the email !!!!!

A Sales Email



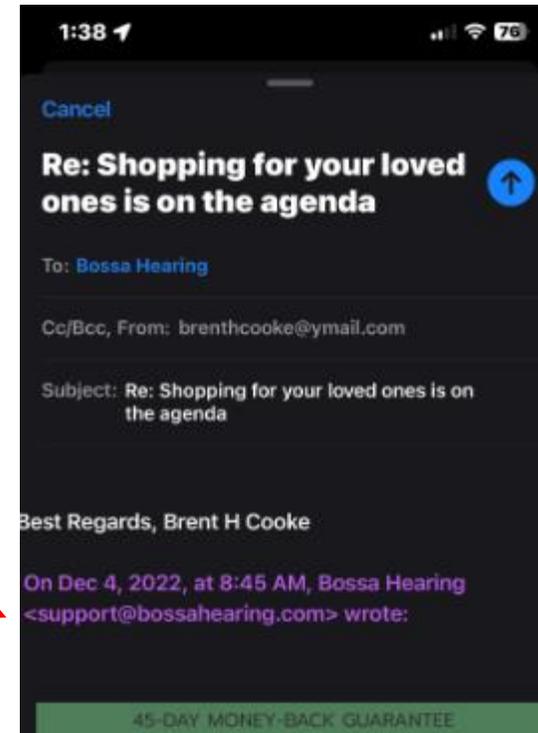
How could you verify this email?

1. Go to the Bossa Hearing Website? Sure that could work unless maybe it's a fake.
2. Select "Reply" in your email app to see who "really" sent it.

REAL or NOT REAL ?????

A Sales Email

1. The Bossa Website will likely be real if the sender is legit.
2. Email "Reply"
 1. support@bossahearing.com looks pretty legitimate.



REAL – Check it out -or- Delete the email !!!!!

A Sales Email



How could you verify this email from Ace Hardware?

1. Go to the Ace Hardware website? If it's real, then it will likely NOT recognize it's you and offer a tool set.
2. Select "Reply" in your email app to see who "really" sent this.

REAL or NOT REAL ??????

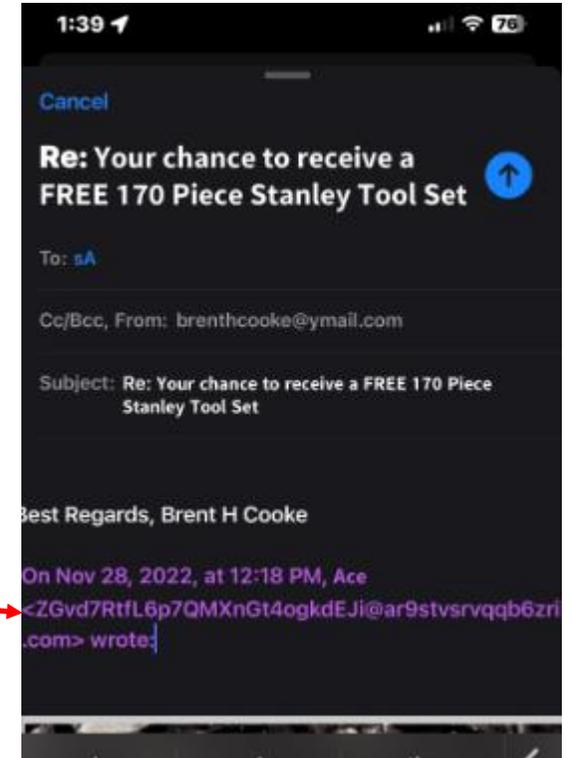
A Sales Email



1. DO NOT click here or here. If this is a malicious site, then you could be introducing a virus to your device.

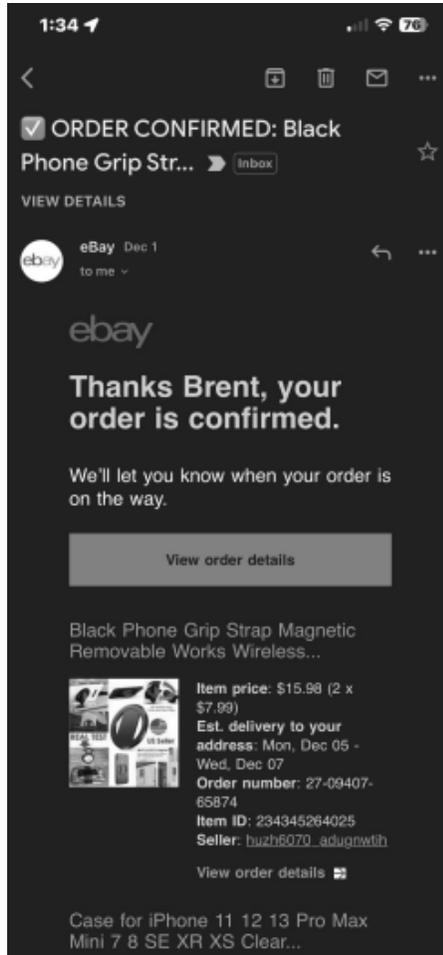
2. Email "Reply"

1. The sender definitely IS NOT ACE Hardware



NOT REAL – Delete the email !!!!!

Another Sales Email



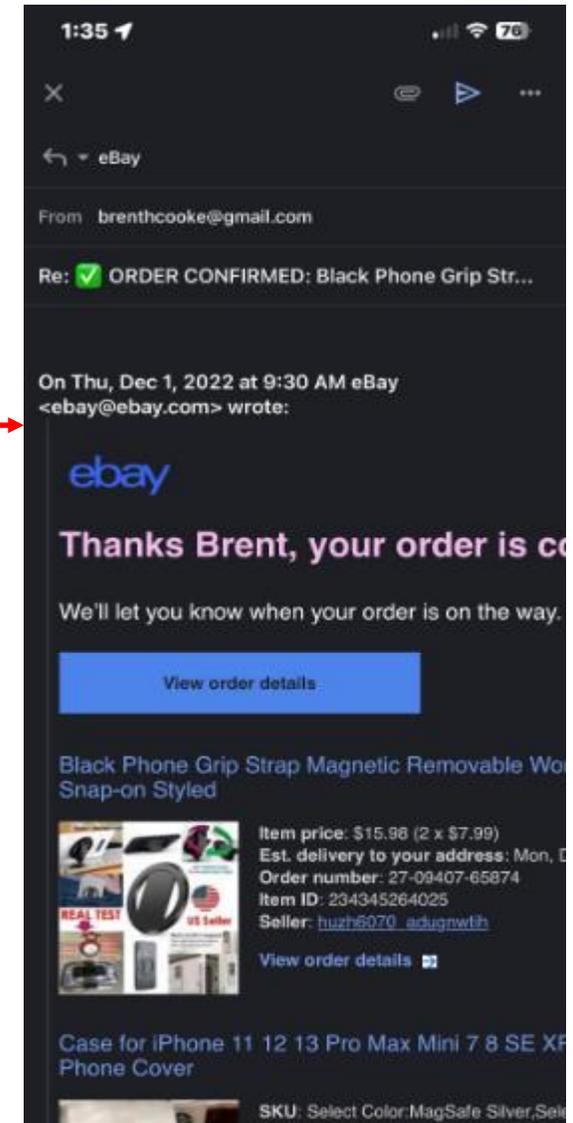
How could you verify this email from Ebay?

1. Go to the EBay Website and see if you ordered this. If it's in your purchase list (and you DIDN'T order it), then change your password right away and contact Ebay and advise them you've been hacked.
2. If you believe it is real, then still DO NOT click the link. Just go to your EBay App or the website to see the order. Why chance a malicious link.
3. Select "Reply" in your email app to see who "really" sent this.

REAL or NOT REAL ?????

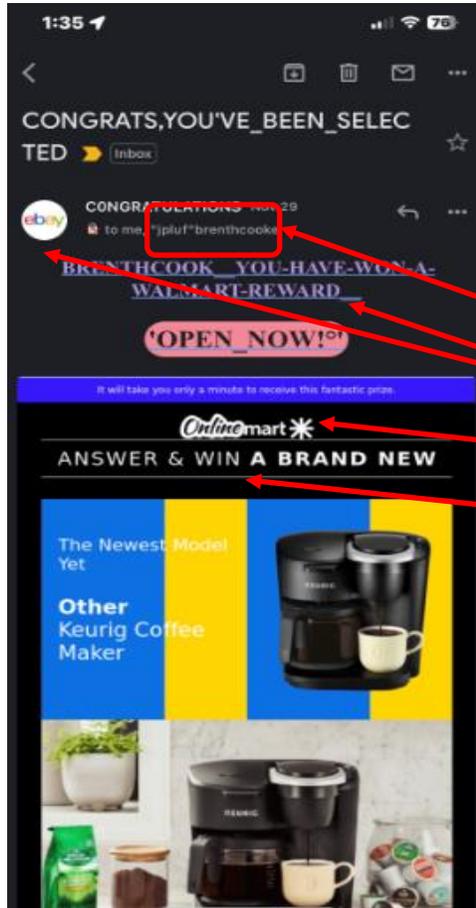
Another Sales Email

1. The eBay link will likely be real if the sender is legit.
2. Email "Reply"
 1. ebay@ebay.com looks pretty legitimate. 



REAL – Check it out in your app, the website, or click the link if you're comfortable!!!!

Another Sales Email



How could you verify this email from Ebay?

This one is a “gimmie”. You don’t even need to look further.

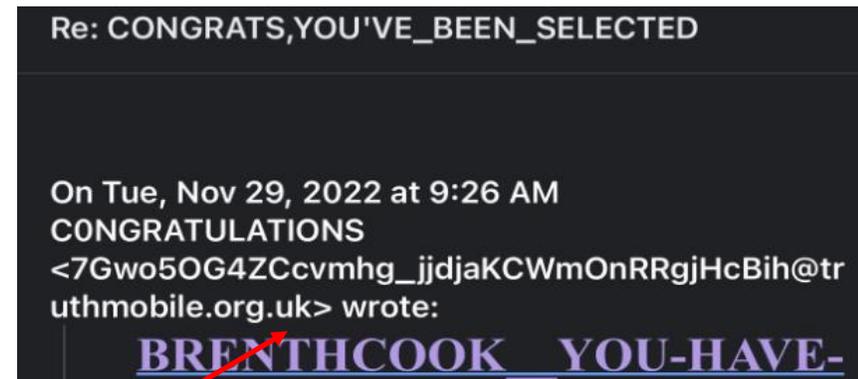
1. Questions to ask yourself:

1. When did I ever use an alias name of “jpluf”?
2. Would eBay send me a Walmart Reward?
3. Oh maybe it’s not Walmart but “OnlineMart”?
4. Why would I need to Answer and Win if I’ve already won?

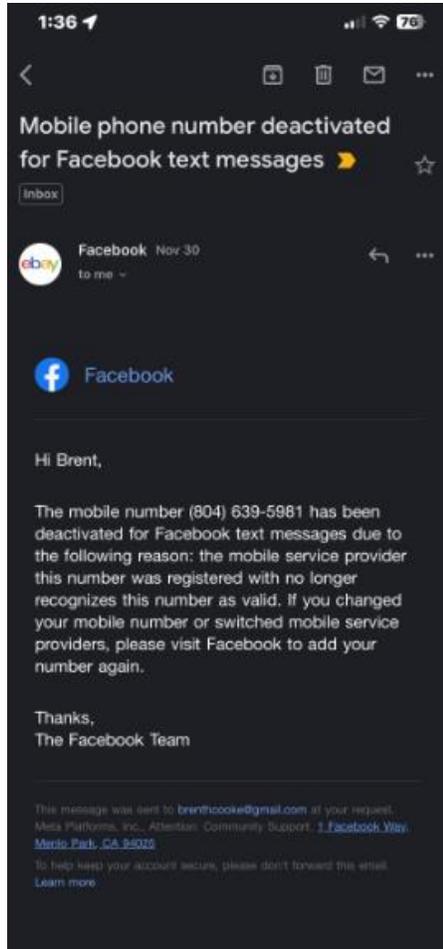
2. DO NOT click “OPEN_NOW”

REAL or NOT REAL ?????

Of course it’s NOT REAL. It actually came from the UK.



A Facebook Email



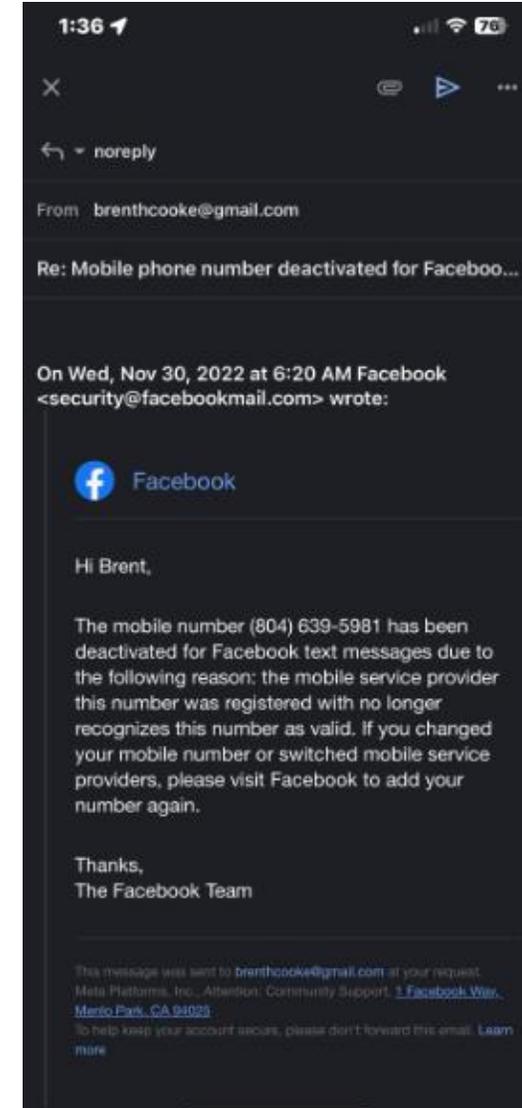
How could you verify this email from Facebook?

1. A Good Indicator There's no links in the email AND they are telling you to go to the Facebook Website to check and perform your updates (so that's encouraging).
2. Hmmmm, But; Does Facebook really use my phone number? I thought it was just my email .
3. I guess I could always log onto my Facebook acct and check things out. -and/or-
4. Select "Reply" in your email app to see who "really" sent this.

REAL or NOT REAL ?????

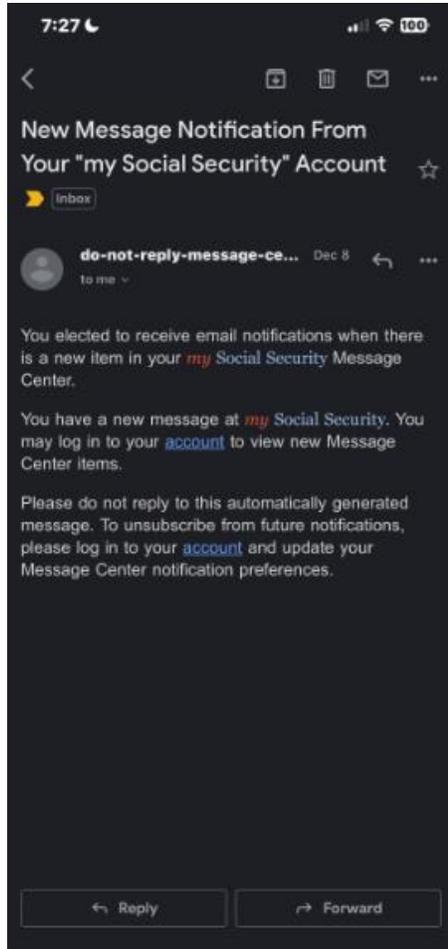
A Facebook Email

1. Email “Reply”
 1. security@facebookmail.com looks pretty legitimate.
2. Since there’s no “gotcha” links in the email it seems pretty secure too.
 1. I guess Facebook really does cross check your phone number validity – plus I did actually change carriers but kept my old phone number.



REAL – Go with it !!!

A Social Security Email



How could you verify this email from The Social Security Administration?

1. The email is telling you to go to the Social Security Website to check your message (so that's encouraging).
2. However, there are also a couple of links to "account" that MAY/MAYNOT be valid or malicious.
3. Do you click the links ? Or something else?
4. Again Select "Reply" in your email app to see who "really" sent this and then decide.

REAL or NOT REAL ?????

A Social Security Email

1. Email "Reply"
 1. message-center@ssa.gov looks pretty legitimate.
2. Government Agencies use the ".gov" email extension for recognition. So that's something to remember.

 An official website of the United States government [Here's how you know](#) ^



Official websites use .gov

A .gov website belongs to an official government organization in the United States.

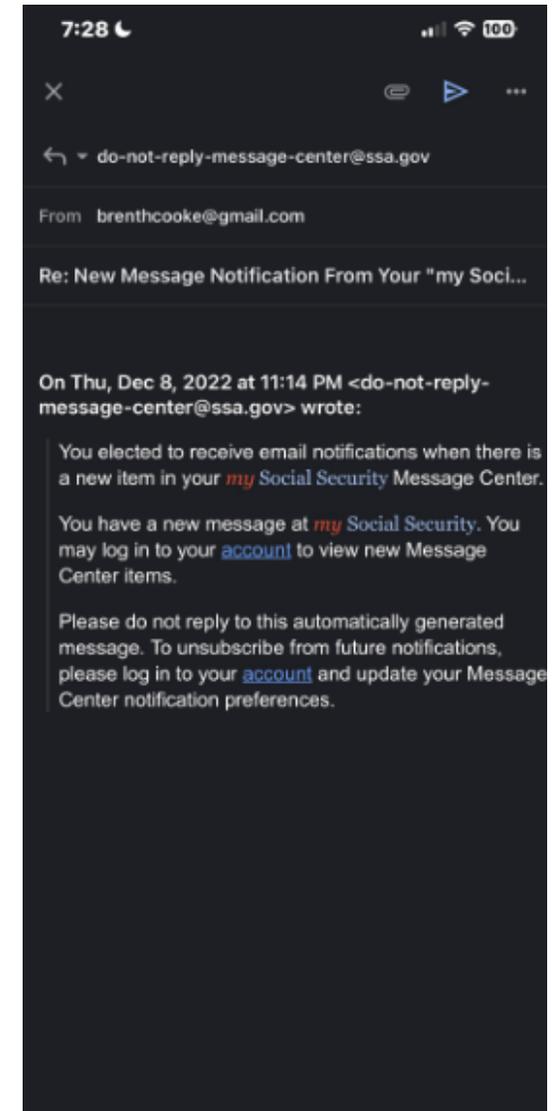


Secure .gov websites use HTTPS

A lock (🔒) or **https://** means you've safely connected to the .gov website. Share sensitive information only on official, secure websites.

3. The SocSec website is <https://www.ssa.gov>

Consider going directly to a website rather than using a link, especially if you cannot validate the sender.



REAL – Go with it !!!

Results

1. So how did you do ?
2. Did you learn a bit to help you ?

One last thing

Now How About Getting Texts

1. Does anyone want to give their opinions about clicking on a link in a text?
2. What do you NEED to know before clicking on a text link?
3. How could you verify the sender and why you got the text?
 1. If the sender's number is 502-663-5872 ?
 2. How about if the number is 47503 ?

No Answers Here. This is an opportunity for you all to have a group discussion. See what you come up with.